



▪ GUARANTEE QUESTIONNAIRE

1. CUSTOMER INFORMATION

Clinician's Name:		Acct No.	1_742099
	H.A.Systems Ltd.	Tel:	972-3-6138777
Address:	4 HaTa'as St	Country	Israel
	Ramat Gan 5251246	Reported by	Joan Toll

2. PRODUCT INFORMATION (Please list all involved Straumann Products)

Article Number	Lot Number	Placement D/M/Y	Removal D/M/Y	Tooth No.

3. GENERAL PATIENT INFORMATION (Complete this section only if returning implants)

Patient ID:		Age:		Male:		Female:	
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Medical Record

Diabetes Mellitus		Compromised Immuno Resistance	
Radiation Tx-headneck		Blood Coagulation disorder	
Steroid Treatment		Lymphatic Disorder	
Chemotherapy –recent		Endocrine Illness	
Psychological disorder		Allergies	
Xerostamia		Smoker	
Drug\Alcohol Abuse		No Significant Findings	

4. SURGICAL INFORMATION (Complete this section only if returning implants)

Manual Insertion	YES \ NO	Handpiece Adaptor	YES \ NO	
If an implant was placed and removed the same day, was another implants successfully placed in the site the same day?				YES \ NO
If you experienced difficulty with inserting device/premounted transfer this occurred upon:		Implant insertion into bone		Removal of the device from the implant
		Removal of implant from the vial		Other:
At the time of surgery were any of the following present?		Periodontal disease		Diseased mucus membrane
		Local infection/subacute chronic osteitis		Other:
Bone Quality	Type I	Type II	Type III	Type IV
Was the site tapped?				
Holding key used?				
Was primary stability achieved?				
Did implant achieve osseointegration?				
Was the implant completely covered with bone?				
Was augmentation performed at the time of surgery?			Sinus	Ridge
Was GTR membrane used?	YES	NO	Resorbable	Nonresorbable
				Material:
				Material:

5. EVENT INFORMATION (Complete this section only if returning implants)

Hygiene around implant	excellent	good	fair	poor
Were any of the following involved in the event?				
Trauma\accident		Infection		
Biomechanical overload		Buxism		
Immediate extraction site		Inadequate bone quality\quantity		
Adjacent to endodontic tooth		Previous bone augmentation		
Tongue (pressure)		Nerve encroachment		
Implant fracture		Sinus perforation		
Overheating of bone		Bone resorption		
Periimplantitis		Other:		

At the time of implant failure there was:			
pain	bleeding	swelling	numbness
mobility	fistula	asymptomatic	inflammation
hypersensitivity	Increased sensitivity	abscess	Other:
Was the prosthesis fitted?		NO	If YES, complete section 6
Please comment on why you think the implant failed/was removed:			

6. PROSTHESIS INFORMATION (Complete this section only if returning abutments and restorations)

Project No.	Model	Insertion	In use
Type of Restoration:			
Crown	Bridge	RPD upper	RPD lower
Full upper	Full lower	Other:	
Date abutment installed	D/M/Y	Date abutment removal	D/M/Y
Torque Control Device used	YES Ncm	NO	Unknown
Date of temporary restoration installation	D/M/Y	Date of final restoration installation	D/M/Y
Was the recall appointment schedule followed?		YES	NO
Description of Event:			

7. INSTRUMENTS (Complete this section only if returning instruments)

Approximate no of uses (cutting instruments only)	Initial use	2-5	6-10	10-15	more than 15
Type of cleaning method used	manual	ultrasonic	thermodisinfection	Other:	
Type of sterilization method used	autoclave		dry heat	chemiclave	
Short description of event:					

Autoclave all products and label them as sterile.

Include x-rays (as appropriate)

Based on Straumann Guarantee Terms and Conditions, please consider replacing the above listed products.

Dr's Signature _____

Date: _____

FOR INTERNAL USE ONLY					
<input type="checkbox"/> CSN	<input type="checkbox"/> PSO	<input type="checkbox"/> ASR	<input type="checkbox"/> RPC	<input type="checkbox"/> Info Incomplete	<input type="checkbox"/> Sid/No

HA Systems ID No.	
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